

Carolina Neurology

541 Floyd Road

Spartanburg, South Carolina 29307

Telephone: (864) 585-6179 • Fax: (864) 583-5403

Carol S. Nichols, M.D.
Carol A. Kooistra, M.D.
Rowena Desailly-Chanson, M.D.

Nerve Conduction Studies
Evoked Potentials
Sleep Disorder Studies
Appointments by Referral

Dear Patient:

We welcome you as a New Patient to Carolina Neurology. Our physicians are Dr. Carol Kooistra, Dr. Carol Nichols, and Dr. Rowena Desailly-Chanson. Our location is 541 Floyd Road, Spartanburg, South Carolina.

If you are coming from the Greenville area on I-85, you would take exit #78, Highway 221, Chesnee exit and turn right at the light when you come off the ramp. You would then follow the road approximately one mile to the next light and turn left (Fast Cash Pawn Shop will be on your left) onto Floyd Road. You will travel approximately 1 1/2 miles and our office is the last building on the left before the red light.

If you are coming through town and know your way to Mary Black Hospital, you will go three roads past Mary Black Hospital and turn left at the red light onto Floyd Road. We are the first building on the right. If these directions are confusing, please feel free to call our office at (864) 585-6179 for better directions.

You will need to bring your records from the doctor that made your appointment here, any x-ray films or disks, and any MRI or CT scans you have recently had. You will also need to bring your insurance card (s) and picture identification. If your insurance has a co-pay or percentage that you pay, you will be expected to pay this at the time of your visit. Please bring a list of your medications.

While being seen by your doctor, please ask about any questions or problems you have while in the office. Also, if you need prescriptions or refills, please ask for them at the time of your visit. When your medications run out and you need refills between visits, please call our prescription line (864) 515-9744. This is an answering machine that the nurses check frequently during the day. Please allow at least twenty-four hours for this medicine to be refilled and please call the pharmacy to check on your refill before calling the office.

Once again, welcome to Carolina Neurology. Because we are a specialty physicians group, your wait could be more than thirty minutes. If you have any questions, please feel free to contact our office.

Sincerely,

Carolina Neurology